1. Modem Installation

Important Note: Do NOT install your modem until you are notified by Chazy Westport Communications that your DSL service is ready.

1. Filters should be connected to any phone lines that aren't attached to the DSL modem directly. You may not need a filter on your line if you do not hear any static on the line. If you have a splitter, then the same line that is attached to your DSL modem can be split for a phone extension as well. Do not put a filter on the line leading into the modem.

2. Remove all the contents from the box.

3. Connect the circle end of the AC power adapter to the back of the modem (1) and the other end to the wall outlet.

4. Connect one end of the phone cord to the back of the modem in the slot labeled DSL (4), and the other end to a phone jack in the wall. Remember, there should not be a filter of any type on this line.

5. Connect one end of an Ethernet cable (one that looks like a phone cord but bigger) to the back of the modem (3) and the other end to the jack of your Ethernet port on your computer. (The Ethernet port is the one that looks like a phone jack only bigger.)

6. Turn your modem and computer on.

7. The DSL light will blink as it is searching for the DSL service. Once the light is solid the DSL is up. It normally takes about 20 seconds for the DSL light to sync up, but could take up to five minutes.

8. The PC light will be solid when your computer is turned on, signifying that your Ethernet port is connected to the DSL modem successfully

9. The TX and RX lights on the modem are the transmit and receive lights, respectfully. These will blink once you start using the DSL service.

Back of your modem will look similar to this.

2. Next you will need to configure your Network Settings.

Choose A or B based on your Windows system version.

A. Instructions for Windows 95, 98, ME.

1. Go to Start > Settings> Control Panel.

2. Double click on Network (If you use Windows ME double click Network & Dial-Up Connections, right click Local Area Connection and select Properties).

3. Select the TCP/IP that is associated with your network card (You **do not** want to select the one that says TCP/IP Dial Up Adapter) Highlight and click Properties.

4. Select "Obtain IP Address automatically."

5. Click on the Gateway Tab. Remove all information. Once it is empty, proceed.

6. Click the DNS Configuration Tab and select "Disable DNS."

8. Click OK, then OK again. Restart your computer if you are prompted to do so.

B. Instructions for Windows 2000, and XP.

1.Click on the Start Menu.

2. Select Control Panel. (singular, not plural)

3. Double Click on "Network Connections."

4. Right Click on "Local Area Connection" and select "Properties."

5. Click on "Internet Protocol (TCP/IP)" and select properties.

6. Make sure the button is checked that says "Obtain an IP automatically" and "Obtain DNS server address automatically".

7. Click OK.

8. Close all the windows.

3. Next you will need to Install your Broadband Software.

Broadband Installation Software- Windows 95, 98, ME, 2000.

1. Insert the 'Westelcom Installation CD'.

2. Select the 'Westelcom DSL Installer' option and follow the steps to Install the Tango PPPOE software. Restart your computer.

3. Upon Restart, double click the 'Tango Manager' icon on your desktop.

4. Select 'Access' from the left hand menu column.

5. Double-click 'Create New Profile'.

6. Enter 'Westelcom Broadband' as a name for the profile.

7. Click 'Next' and enter your username and password assigned or requested when you signed up for broadband service from Westelcom. Remember, passwords **ARE** case sensitive.

8. Click ‘Next’. The wizard will then try to connect to a PPPoE server on our network. If it is successful, you will be logged in. Click ‘Finish’. Your IP and DNS settings are automatically set when you connect with Tango.

9. In order to enable an automatic log-in at start-up, double-click once more on the ‘Tango Manager’ icon on your desktop.

10. Select ‘Home’ and then ‘Preferences’ on the lower left of the window.

11. Check the box ‘Launch on Startup’ and ‘Minimize at Startup’. This will automatically connect you to the internet when you Start-up your computer.

12. Double clicking on the profile you created in Tango will also Connect you to your Broadband account.

Instructions for Windows XP.

Windows XP comes with a built in PPPoE client.
Please refer to your windows documentation on installation of this client (normally it is under Start, Network Connections, Create New Connection, and the choice to use PPPoE will be in the setup instructions).

3. Setting-Up Your Outlook Express Email

If you already have your Outlook Express set up for your Westelcom Email account(s) you will need to change a couple of your settings.

Windows

1. Open Outlook Express, go to Tools>click Accounts. Click on the “Mail” tab, select the one that says “mail.westelcom.com”, then hit “Properties”. This will open up a new window.
2. Click on the tab that says “Connection”. You will want to change the option that says “Always connect to this account using a Dial-Up” to “Local Area Network”

If you are a new customer or have just never set up your Westelcom email account(s) in Outlook Express follow the instructions below.

Windows

1. Double click on Outlook Express
2. Step by step instructions may appear.
3. If you are a user already, add a new account by Tools>accounts>add>mail
4. Choose “POP3” and you incoming mail server.
5. Type “mail.Westelcom.com” for Incoming and outgoing mail.
6. The wizard will walk you through the steps.
7. Next, go to Tools>Accounts>. Click on the “Mail” tab, select the one that says “mail.Westelcomcom”, the hit “Properties” A new window will open.
8. Click on the tab that says “Connection”. You will want to change the Option that says “Always connect to this account using a Dial-up” to “Local Area Network”

DSL Instructions for PC

CHAZY WESTPORT COMMUNICATIONS

Customer Name: _____

Installation Date: _____

Your Ethernet Modem Box Includes:

1. Ethernet Modem
2. RJ11 cord. This is the standard telephone cord.
3. Ethernet Cable. This is the cable that looks like a regular phone cord but has a bigger plug.
4. AC Power Adapter
5. (3) DSL filters.